THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

DIRECT Debit

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

RBKC Housing Management Services
292a Kensal Road
LONDON
W10 5BE

Service user number

8	3	8	3	3	3

FOR the Royal Borough of Kensington & Chelsea OFFICIAL USE ONLY
This is not part of the instruction to your Bank or Building Society.

Property Address:

Please indicate your preferred payment date each month:
Payment Date 7th ☐ 15th ☐ 21st ☐ or 28th ☐
Frequency: Monthly ☐ or Quarterly ☐ (please tick one)

Please tick payment types:
Rent ☐ Parking ☐

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch Sort Code

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society

Address

Postcode

Reference

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Instruction to your Bank or Building Society
Please pay the Royal Borough of Kensington & Chelsea Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with the Royal Borough of Kensington & Chelsea and if so, details will be passed electronically to my Bank/Building Society.

Signatures

Date

DIR05 Tn - 08 2006

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

DDI1

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

DIRECT Debit

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit the Royal Borough of Kensington & Chelsea will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request the Royal Borough of Kensington & Chelsea to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by the Royal Borough of Kensington & Chelsea or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when the Royal Borough of Kensington & Chelsea asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.